



## Management Strategy and Quality Policy of Mapei UK Ltd

**Quality, the Environment, Health & Safety and Social Accountability will not be sacrificed one for the other in our business.**

In order to meet the policy and objectives for success developed at the Corporate level, **Mapei (UK) Ltd** have committed to implement and maintain an effective Management System based on the following principles:

- Provide a Safe Working Environment and Controlled Operations that respects the Law, Regulations and above all the needs of the personnel working for the company.
- Protect the Environment by applying good environmental practices and policies. Reduce scrap and waste through efficiency in meeting quality requirements.
- Identify customer requirements and supply high-quality, innovative products and systems and services focused to meet their current and future expectations.
- The Commitment of the Managers to create and maintain a working environment ensuring personnel remain involved in achieving customer and company goals.
- Continuously apply and improve the Effective and Efficient management of activities and related resources to satisfy the expectations of both internal and external issues.
- Identify and understand process interactions locally and with other Interested Parties, to achieve the **Mapei (UK) Ltd** and Corporate objectives effectively and efficiently.
- Ensure decisions are based on reliable, accurate data and information that enable key performance indicators to be generated accurately.

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M. Louch & Phil Breakspear  
Managing Directors

Approved By Mark Louch Managing Director	Approved By Phil Breakspear Managing Director	Approved By Dave Nelson Operations Director	Approved By Kev Field Sales Director	Approved By Colin Fradgley Financial Manager
				